

TOYOTA MOTOR CORPORATE SERVICES OF NORTH AMERICA, INC.

WASHINGTON OFFICE
1850 M STREET, N.W., WASHINGTON, D.C. 20036

TEL: (202) 775-1707
FAX: (202) 463-8513

September 7, 1990

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RECEIVED
1990 SEP - 7 AM 2:36
OFFICE DEFECTS INVESTIGATION

Mr. Michael B. Brownlee, Director
Office of Defects Investigation, Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

RE: NEF-111jdw, RQ90-046

Dear Mr. Brownlee:

On May 30, 1990, we submitted our initial response to your April 27, 1990 letter, stating that we would provide our response to the remaining questions at a later date.

Enclosed is our response to questions two (2) through four (4) and seven (7) of your letter.

If you have any questions, please contact Mr. M. Tsuji of my staff at (202) 775-1707.

Sincerely,

TOYOTA MOTOR CORPORATE SERVICES
OF NORTH AMERICA, INC.

For Teiji Iida
Teiji Iida
Vice President

TI:cc
Enclosure

RECEIVED

1990 SEP -7 AM 2:37
TOYOTA'S RESPONSE
TO NHTSA'S ADDITIONAL REQUEST
FOR INFORMATION CONCERNING
TOYOTA'S NHTSA RECALL CAMPAIGN NUMBER 90V-040

Q.2. Furnish the number and copies of all owner reports or consumer complaints, lawsuits, and subrogation claims, received by Toyota, or of which Toyota is otherwise aware, pertaining to the subject recall since the owners were notified. Furnish all reports or complaints whether or not Toyota has verified each report.

Response 2:

The number and copies of requested information pertaining to the subject recall since the owners were notified follow:

Type	Number	Attachment
Verbal Report	1	I
Written Report	1	II
Lawsuits	0	-
Subrogation Claims	0	-

Q.3. Furnish the number and copies of all other reports, complaints, surveys, or investigations from all sources either received or authorized by Toyota, or of which Toyota is otherwise aware, pertaining to the subject recall since notification began. Furnish all reports whether or not Toyota has verified each report, including all correspondence, notes, memoranda, and other records pertaining or relating to the subject recall.

Response 3:

Except for the quarterly reports submitted to NHTSA ODI on May 4 and August 6, 1990, there are no other reports, complaints, surveys, or investigations pertaining to the subject recall since notification began.

Q.4. Identify and describe each accident or subrogation claim (including the names, addresses, and telephone numbers of the owner/occupants involved) of which Toyota is aware on the subject vehicles and which may have occurred due to circumstances, conditions, or problems which may be related to the subject recall. Furnish all reports whether or not Toyota has verified each report.

Response 4:

All accident claims (there are no subrogation claims) which allegedly may have occurred due to circumstances, conditions, or problems which may be related to the subject recall are described below.

- 1) Owner : Dependable Dum Co., Inc.
Owner Address : 103 Adelaide Dr., Greenville, SC
Driver : Shirley B. Glickman
Driver Address : 10410 SW 142 Ave., Miami, FL
Phone number unknown
Model : 1983 Camry
VIN : JT2SV16H7D0015719
Allegation : During driving with cruise control, driver lost control and hit tree.
Incident Date : August 25, 1988
Document : Attachment III

- 2) Owner : Frank/Phoda Letizia
Owner Address : 150 Greencrest Dr., Middletown, NY
Phone No.: (914) 692-8667
Driver : Frank Letizia
Driver Address : Same as owner
Model : 1984 Corolla
VIN : JT2AE83E0E3048298
Allegation : Driving with cruise control on icy road, driver could not slow car down and hit another car.
Incident Date : February 26, 1990
Document : Attachment IV

- 3) Owner : James L. Freely
Owner Address : 67-124 Burns St., Forest Hills, NY
Driver : Same as owner
Driver Address : Same as owner
Model : 1983 Camry
VIN : JT2SV16E1D0031226
Allegation : Vehicle suddenly accelerated from parking space causing it to hit parked car.
Owner alleged defective cruise control.
Incident Date : March 28, 1986
Document : Attachment V

4) Owner : Elmer Szabo
 Owner Address : 1015 Clarksville Rd., Hermitage, PA
 Phone No.: (412) 347-3046
 Driver : Same as owner
 Driver Address : Same as owner
 Model : 1984 Camry
 VIN : JT2SV16ESE0000121
 Allegation : While travelling with cruise control engaged,
 vehicle surged. Brakes would not stop
 vehicle, resulting in accident.
 Incident Date : June 23, 1989
 Document : Attachment VI

Q.7. Furnish the number of applicable recall claims (warranty or otherwise used by your company to account for the recall) on the subject recall which may have been claimed by model, model year, recall labor code (or similar code to describe the level of effort on the recall), and calendar month (where available, otherwise calendar year) from the date the recall was initiated to date. Each recall claim code and/or labor code must identified.

Response 7:

The numbers of applicable recall claims from the date the recall was initiated to August 2, 1990 are as follows:

Model	Number of Claims			Total
	May	June	July	
Corolla	562	1,029	372	1,963
Camry	7,355	10,013	4,079	21,447

Operation Code: 05010 Replace cruise control computer and
 verify function